

2020 Awards and Recognition

WebsterBank®

Thanks to the dedication, teamwork and commitment to our values demonstrated by our bankers every day, Webster is making meaningful progress toward achieving our vision to be among the highest performing mid-sized banks in the country. Along the way, we are pleased to have been recognized for our overall accomplishments as a bank, as well as for the individual achievements of our bankers. The recognition we receive builds on our momentum and confidence as we focus on our strategic priorities.

Forbes World's Best Banks

Forbes For the second year in a row, Webster was recognized by Forbes as one of 75 of the World's Best Banks in the U.S. Webster was one of only three in Connecticut. Market research firm Statista surveyed more than 40,000 customers around the globe for their opinions on their current and former banking relationships, and the banks were rated on general satisfaction and several key attributes. Forbes also recognized Webster in its **2020 America's Best Banks** as the highest-ranked Connecticut-based bank on the list of 100 largest publicly traded banks and thrifts based on their growth, credit quality and profitability

JD Power Ranks Customer Care Center No. 1

Webster's Customer Care Center (C3) was ranked as the No. 1 call center in New England by J.D. Power, the global leader in consumer insights, advisory services and data and analytics. For the first time, the bank also ranked No. 1 in New England for New Account Openings. Webster, which has been ranked No. 1 two out of the last three years, was significantly above the regional average in the call center category.

2020 KBW Honor Roll

Webster Bank is one of 15 banks nationwide recognized for its superior performance and is included on the coveted "Bank Honor Roll" by Keefe, Bruyette & Woods, Inc., a full service, boutique investment bank and broker dealer that specializes in the financial services sector. KBW found that 15 banking institutions, out of nearly 375 total companies screened, qualify for inclusion on the KBW Bank Honor Roll. This is down from 18 institutions in the prior year.

American Banker/Reputation Institute 2019 Survey of Bank Reputations

Webster Bank was ranked 7th in the nation in the ninth annual survey of bank customers, a measure of U.S. consumers' perceptions of major bank brands. Webster was the only Connecticut-based bank in the top 20 of customer rankings. Companies were drawn from the Federal Reserve's list of large commercial banks and only companies with significant retail businesses and/or brands were considered for this national survey.

Small Business Administration (SBA) Top SBA Lender



For the second year in a row, Webster Bank was again recognized as New England's top U.S. Small Business Administration (SBA) lender, by dollar volume of 7(a) loans. Webster placed among the top 100 SBA lenders nationwide, as it partnered with SBA to more effectively connect small businesses with needed capital. Webster's total SBA loan volume was \$82.4 million for 2018-19, up 20% over its 2017-18 total of \$68.5 million.





2019 Hartford Courant and Hearst CT Media Top Workplaces

Webster Bank was included in both the Hartford Courant's and the Hearst CT Media Group's 2019 Top Workplaces lists. Webster ranked eighth out of 11 large companies in the Hartford Courant and fourth out of five in the large company category in the Hearst Connecticut Media Group. The bank also received the Communication Award in the Hearst group, which was based on achieving the highest percentage of positive responses to the question, "I feel well-informed about what is happening at my company." Results were based solely on employee survey feedback, which measured Webster on several aspects of workplace culture including alignment, execution and connection.

Hartford Business Journal Corporate Citizen Award



The Hartford Business Journal recognized Webster for its impact to multiple nonprofit organizations through financial contributions and collective effort to promote, encourage and organize fundraising efforts and company-sponsored programs.

Hartford Business Journal C-Suite Awards



Webster Bank President and CEO **John R. Ciulla** was recognized as the top large company CEO in the state in the Hartford Business Journal (HBJ) C-Suite awards program. The awards honor the top-performing C-level executive in greater Hartford who represent the for-profit, nonprofit and governmental sectors who have contributed to the overall growth of their company or organization and who have shown a commitment to good ethics, effective reporting and involvement in the community.

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2020 Boston Business Journal Top Charitable Contributors



Webster Bank was once again recognized on the 2020 BBJ Top Charitable Contributors list by donating at least \$100,000 in cash contributions to Massachusetts-based charities and social service nonprofits in 2019. Webster has been recognized by BBJ for the past 10 years as a Top Corporate Contributor.

2020 Women on Boards

For the second year in a row, 2020 Women on Board was named a "W" Winning Company for its commitment to board diversity. 2020 Women on Boards is a nonprofit education and advocacy campaign committed to raising public awareness about the value of gender-diverse boards with at least 20% women directors, and educating women how to navigate their careers toward serving on boards of directors.

WomenInc. 2019 Most Influential Corporate Directors

Webster Board of Directors members Elizabeth E. Flynn, E. Carol Hayles, Karen R. Osar and Lauren C. States are among WomenInc.'s 2019 Most Influential Corporate Board Directors. The magazine also congratulated Webster for "embracing diversity on your corporate board."

HERMES Award

Webster Bank won four 2020 Hermes Creative Awards: Platinum for Leadership During Crisis – the CHAP/WRAP Loan Program; Gold in Electronic Media, Digital Publications – 2019 ESG Report and Gold in Print Media Publications – 2019 Annual Report, and an Honorable Mention for 2019 A New Take on the Annual Report Cover.

2020 Internet Advertising Competition

Webster Bank won two "best of show" awards for Interactive Application and Online Video for "Big Goals Bracket" and "Jargon Defined" and four awards overall in this year's 2020 Internet Advertising Competition (IAC). The IAC is administered by the Web Marketing Association and it is the first and only industry-based advertising award competition dedicated exclusively to online advertising.

CSO50 Award



Webster Bank is one of 50 organizations nationwide honored with the IDG CSO50 Award for its "Addressing Business Transformation with Next Gen Security Strategy" project. This prestigious honor is bestowed upon a select group of organizations that have implemented security projects and initiatives demonstrating outstanding business value and thought leadership.

Communicator Awards

Webster received an Award of Excellence and Award of Distinction for its "Jargon Defined" social media campaign and video in the annual Communicator Awards, a leading international awards program honoring the best digital, mobile, audio, video, and social content in the industry. The program is sanctioned and judged by the Academy of Interactive & Visual Arts, an invitation-only group consisting of top-tier professionals from media, communications, advertising, creative and marketing firms

WEX Health Technology Partner of the Year Award – HSA Bank



HSA Bank, a division of Webster Bank N.A., was recognized with the 2018 Technology Partners of the Year Award at the annual WEX Health Spark industry event. Award recipients were recognized for reaching significant milestones in 2018 across several areas including growth, leadership, innovation and customer service as well as overall outstanding partner successes.

2019 Public Relations Society of America Mercury Awards



Webster Bank was recognized by the Greater Connecticut Chapter PRSA with a Silver Mercury Award for the 2018 Annual Report and with three Bronze awards for excellence for the ESG report, and the ESG and Annual Report videos. The Mercury Awards

honor the best public relations and communications programs and performance in the profession.

Individual & Local Awards

2020 Hartford Business Journal Power 50

 Chairman and CEO **John Ciulla** was chosen for inclusion in the inaugural list of Hartford Business Journal's 2020 Power 50. The list identifies the business and civic leaders whose influence has a significant impact on the Greater Hartford economy and community. The group was chosen and ranked by the HBJ's news team, who selected powerful professionals who also have an outsized impact on the community.

Crain's New York Business – Rising Stars in Banking & Finance

Theresa Baker, director, Healthcare Sponsor Finance Group, was named a 2020 Crain's New York Rising Star in Banking & Finance. The winners of this prestigious national award were selected for their career accomplishments, mentorship of others and involvement in nonprofits and community organizations. Theresa was cited for her exemplary work at Webster and her leadership raising more than \$35,000 while on a school's executive board.

Financial Times Top 400 Financial Advisors Forbes 2020 Best-in-State Wealth Advisors

Joe Cox, senior vice president, director, Wealth Advisory Services, is included the FT Top 400 Financial Advisors for the third time. A leading financial publication, FT bases its ranking on value of assets under management, AUM growth, years of experience, compliance record, industry certifications and online accessibility. Joe also was named to the 2020 Forbes Best-in-State Wealth Advisors for the second consecutive year, and was recognized as a Five-Star Wealth Professional for the eighth consecutive year by one of the largest and widely published financial services award program in North America.

Connecticut Bankers Association – New Leaders in Banking

Bjorn "BJ" Bumactao, vice president, Stamford Banking Center Manager, is one of the Connecticut Bankers Association's 2020 New Leaders in Banking. The award honors outstanding employees and managers who make a notable impact in the bank and the community. BJ distinguished himself through his work with Stamford Dollars for Scholars, the Women's Business Development Council, Stamford Boys & Girls Club and a regional men's shelter.

Bank Insurance and Securities Association (BISA) Rising Star

Alexander DaCunha, vice president and financial consultant with Webster Investments, was named one of 15 Rising Stars by the Bank Insurance and Securities Association (BISA). The Rising Star Program is an exclusive BISA-sponsored recognition and leadership development program for young professionals, designed to foster leadership growth and career advancement for diverse individuals through mentoring, networking events and volunteer opportunities.

Fairfield County Business Journal – 2020 C-Suite Awards

Fairfield County Business Journal honored **Glenn MacInnes**, executive vice president, Chief Financial Officer, with a 2020 C-Suite Award. This annual award is presented to the leading chief officers in Fairfield and Westchester counties. Winners were chosen from among the region's top CEOs and C-suite officers. In addition to his dedication to Webster, Glenn has volunteered his time to Wellmore Behavioral Health, the International Festival of Arts and Ideas and The Catherine Violet Hubbard Sanctuary.

American Banking Association Foundation George Bailey Distinguished Service Awards



Kathy Luria, senior vice president, director of Philanthropy and Community Affairs, was named the 2019 recipient of the American Bankers Association

Foundation's George Bailey Distinguished Service Award. The award is given to a non-CEO bank employee who demonstrates outstanding initiative, commitment to their customers and community, and the ability to inspire others.

Providence Business News' Business Women Awards

Rogean Makowski, senior vice president, Senior Fiduciary Services Officer, was selected as the 2020 Financial Services Industry Leader in Providence Business News' (PBN) annual Business Women Awards, one of seven women selected as the top industry leaders in their fields. During her career Makowski has built a legacy of empowering her clients, and creating estate and tax planning and fiduciary strategies to support their individual priorities.

BIC Top 30 Program Managers

John Olerio, senior vice president, director of Webster Investments, was recognized as one of the Top 30 Program Managers in the country by Bank Investment Consultant (BIC). Olerio has now appeared among the list's Top 30 managers for nine consecutive years. The list recognizes investment program managers located in banks and credit unions based on several qualifying criteria, including the number of advisors they oversee and team assets under management.

For more information contact:

Alice Ferreira, SVP, Corporate Communications and Public Affairs
acferreira@websterbank.com
O: 203.578.2610 | websteronline.com

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