

2021 Awards and Recognition

WebsterBank®

Thanks to the dedication, teamwork and commitment to our values demonstrated by our bankers every day, Webster is making meaningful progress toward achieving our vision to be among the highest performing mid-sized banks in the country. Along the way, we are pleased to have been recognized for our overall accomplishments as a bank, as well as for the individual achievements of our bankers. The recognition we receive builds on our momentum and confidence as we focus on our strategic priorities.

Forbes World's Best Banks

Forbes Forbes recognized Webster for the second year in a row in its 2021 **America's Best Banks**, one of only two banks in Connecticut to be listed among the 100 largest publicly traded banks and thrifts. Forbes ranks the banks on their growth, credit quality and profitability. Webster also was included in 2019 and 2020 in Forbes' list of 75 of the **World's Best Banks**. Market research firm Statista surveyed more than 40,000 customers around the globe for their opinions on their current and former banking relationships, and the banks were rated on general satisfaction and several key attributes.

JD Power Ranks Customer Care Center No. 1

Webster's Customer Care Center (C3) was ranked as the No. 1 call center in New England by J.D. Power, the global leader in consumer insights, advisory services and data and analytics. For the first time, the bank also ranked No. 1 in New England for New Account Openings. Webster, which has been ranked No. 1 two out of the last three years, was significantly above the regional average in the call center category.

2020 KBW Bank Honor Roll

Webster Bank is one of 15 banks nationwide recognized for its superior performance and is included on the coveted "Bank Honor Roll" by Keefe, Bruyette & Woods, Inc., a full service, boutique investment bank and broker dealer that specializes in the financial services sector. KBW found that 15 banking institutions, out of nearly 375 total companies screened, qualify for inclusion on the KBW Bank Honor Roll. This is down from 18 institutions in the prior year

U.S. Banking RepTrak®



Webster Bank was named **No. 2 in the nation** by the 2020 U.S. Banking RepTrak study of 40 commercial banks.

Conducted by American Banker and the Reputation Institute, the annual study measures U.S. consumer perceptions of major bank brands. Banks are graded on multiple dimensions, including governance, citizenship and leadership.

Small Business Administration (SBA) Top SBA Lender



Webster is consistently recognized as one of New England's leading SBA lenders and was once again listed among the Top 100 Most Active SBA 7(a) Lenders in the country in FY2020. Webster also ranked No. 1 in New England in 2018 and 2019.

Webster's total loan volume in 2020 was \$78.9 million. During the pandemic, the Bank approved 11,637 PPP loans totaling more than \$1.5 billion, which supported more than 110,000 jobs and small business owners throughout the country. Webster has been the No.1 SBA lender in Connecticut for the past 15 years, effectively partnering with the SBA to connect small businesses with needed capital.



Hartford Business Journal C-Suite Awards



Webster Bank Chairman, President & CEO **John R. Ciulla** was recognized as the top large company CEO in the state in the Hartford Business Journal

(HBJ) C-Suite awards program. The awards honor the top-performing C-level executive in greater Hartford who represent the for-profit, nonprofit and governmental sectors who have contributed to the overall growth of their company or organization and who have shown a commitment to good ethics, effective reporting and involvement in the community.

2020 Women on Boards

For the second year in a row, 2020 Women on Boards named Webster a "W" Winning Company for its commitment to board diversity. 2020 Women on Boards is a nonprofit education and advocacy campaign committed to raising public awareness about the value of gender-diverse boards with at least 20% women directors, and educating women how to navigate their careers toward serving on boards of directors.

WomenInc. 2019 Most Influential Corporate Directors

Webster Board of Directors members Elizabeth E. Flynn, E. Carol Hayles, Karen R. Osar and Lauren C. States are among WomenInc.'s 2019 Most Influential Corporate Board Directors. The magazine also congratulated Webster for "embracing diversity on your corporate board."

American Cyber Awards



Winner 2020

Aimee Barricelli, senior vice president, was named 2020 CISO of the Year by the American Cyber Awards. The national awards program reviews the industry, searching for those who are pushing the boundaries in the fight against

cybercrime. The CISO of the Year award honors an exceptional leader who has the attention of his or her board, a record for delivering results and a drive for creating a security culture throughout the company.

Global Finance



Global Finance Magazine named Webster Bank its 2020 **American Winner, New England**, in the 20th annual World's Best Trade Finance Providers awards.

The editors of *Global Finance* sought input from industry analysts, corporate executives and technology experts to select the best trade financial banks in 97 countries and eight regions.

Individual & Local Awards

2021 Hartford Business Journal Power 50



Chairman, President & CEO John Ciulla was named to the HBJ Power 50 for the second year in a row. The list identifies the business and civic leaders whose influence has a

significant impact on the Greater Hartford economy and community. The group was chosen and ranked by the HBJ's news team, who selected powerful professionals who also have an outsized impact on the community

Global M&A Network – America's Rising Star Dealmakers

Theresa Baker, director, Healthcare Sponsor Finance Group, was named one of **Global M&A Network's 2020 Rising Star Dealmakers**, which recognizes brilliant and exceptional dealmakers from the private equity, M&A and restructuring industries for their talents for closing value creating transactions from throughout North and South America.



Theresa also was named a **2020 Crain's New York Rising Star in Banking & Finance**.

The winners of this prestigious national award were selected for their career accomplishments, mentorship of others and involvement in nonprofits and community organizations. Theresa was cited for her exemplary

work at Webster and her leadership raising more than \$35,000 while on a school's executive board.

American Lawyer Industry Awards



Harriet Munrett Wolfe, Executive Vice President, General Counsel and Corporate Secretary of Webster Bank and Webster

Financial Corporation (NYSE: WBS), was selected **Best Mentor: In-House in the 2020 American Lawyer Industry Awards**. Harriet was recognized for "tirelessly mentoring more than 80 aspiring attorneys since joining Webster Bank in 1997."

Bank Insurance and Securities Association (BISA) Rising Star

Samie Seyal, sales support specialist with Webster Wealth, was named one of 15 Rising Stars by the Bank Insurance and Securities Association (BISA). The Rising Star Program is an exclusive BISA-sponsored recognition and leadership development program for young professionals, designed to foster leadership growth and career advancement for diverse individuals through mentoring, networking events and volunteer opportunities.

BIC Top 30 Program Managers

John Olerio, senior vice president, director of Webster Investments, was recognized as one of the Top 30 Program Managers in the country by Bank Investment Consultant (BIC) for the ninth consecutive year. The list is based on several qualifying criteria, including the number of advisors they oversee and team assets under management.

Individual & Local Awards *cont.*

Fairfield County Business Journal – 2020 C-Suite Awards



Fairfield County Business Journal honored **Glenn MacInnes**, executive vice president, Chief Financial Officer, with a 2020 C-Suite Award. This annual award is presented to the leading chief officers in Fairfield and

Westchester counties. Winners were chosen from among the region's top CEOs and C-Suite officers. In addition to his dedication to Webster, Glenn has volunteered his time to Wellmore Behavioral Health and The Catherine Violet Hubbard Sanctuary.

2020 Boston Business Journal Top Charitable Contributors



Webster Bank was once again recognized on the 2020 BBJ Top Charitable Contributors list by donating at least \$100,000 in cash contributions to Massachusetts-based charities and social service nonprofits in 2019. Webster has been recognized by BBJ for the past 10 years as a Top Corporate Contributor.

American Banking Association Foundation George Bailey Distinguished Service Awards



Kathy Luria, senior vice president, director of Philanthropy and Community Affairs, was named the 2019 recipient of the American Bankers Association

Foundation's George Bailey Distinguished Service Award. The award is given to a non-CEO bank employee who demonstrates outstanding initiative, commitment to their customers and community, and the ability to inspire others.

Providence Business News Business Women Awards



Rogean Makowski, senior vice president, Senior Fiduciary Services Officer, was selected as the 2020 Financial Services Industry Leader in Providence Business

News' (PBN) annual Business Women Awards, one of seven women selected as the top industry leaders in their fields. During her career Makowski has built a legacy of empowering her clients, and creating estate and tax planning and fiduciary strategies to support their individual priorities.

Financial Times FT 401 Top Retirement Advisors

The **Financial Times** named Webster Investments Bert Entwhistle, senior vice president, retirement plan advisor to the FT401, its annual list of the nation's top retirement plan advisors. This is the sixth annual FT 401 list, produced independently by the Financial Times in collaboration with Ignites Research, and represents advisers from 40 states and Washington, D.C.

Five Star Wealth Manager - 8 Consecutive Years

Chris Perry, senior vice president and senior managing director for Webster Wealth Advisors, was recognized as a Five Star Wealth Manager in Connecticut for the eighth consecutive year. The Five Star Program is one of the largest and most widely published financial services award programs in North America. Wealth managers who achieve the honor are evaluated against a 10-point list of objective criteria associated with providing quality services to clients, such as credentials, experience, and assets under management, among other factors.

Creative Awards

PRWeek



The CorpComm team was named the Best In-house PR Team in the 2021 PRWeek US Awards besting teams from national brands including Ford Motor Company, PepsiCo, PwC and T-Mobile. In its 22nd year, the PRWeek Awards is one of the industry's highest accolades, a symbol of excellence and leadership. It celebrates the best of the corporate, agency, nonprofit and education teams and the work they produce.

AVMedia Awards



Webster won four awards in the 2021 AVA Digital Awards, an international competition that recognizes excellence by creative professionals responsible for the planning, concept, direction, design, and production of digital communication. Awards included: Platinum -2019 ESG Report; Gold -2019 Annual Report and the Volunteer Recognition Grant Social Media Campaign, and an Honorable Mention for "It Happens In A Minute" Cybersecurity Month Campaign.

PRNews CSR & Nonprofit Awards



Webster's Volunteer Grant social media campaign was chosen as the winner in the social media category in the 2020 PR News CSR & Diversity Awards. The 2019 ESG Report received an honorable mention in the Annual Publication category and Webster's Employee Volunteer Program was a finalist in the employee volunteer category. The CSR Awards showcase innovative examples of organizations giving back to communities via corporate social responsibility.

DotComm Awards



Webster won three top honors from the DotComm Awards, an international competition honoring excellence in web creativity and digital communication. The 2019 Environmental, Social and Governance (ESG) Report won a platinum award, while "Re-Imagining Digital Storefront" won a gold award in the Website: Finance category. The 2019 Annual Report won a gold award in the eAnnual Report category.

Hermes Creative Awards



Webster won **seven awards** in this international competition recognizing outstanding work in traditional and

emerging media. Webster was honored with the following: Platinum for Leadership During Crisis – Government Shutdown loan program; Gold Awards for the refreshed Websteronline website, the 2019 ESG interactive video and content, the 2018 Annual Report and the Employee Volunteer Recognition Grant program social media campaign. Webster also received an Honorable Mention for the 2019 Annual Report.

2020 Internet Advertising Competition

Webster Bank won two "best of show" awards for Interactive Application and Online Video for "Big Goals Bracket" and "Jargon Defined" and four awards overall in this year's 2020 Internet Advertising Competition (IAC). The IAC is administered by the Web Marketing Association and it is the first and only industry-based advertising award competition dedicated exclusively to online advertising.

MarCom Awards



Webster won five honors in the 2020 MarCom Awards, a leading international competition recognizing excellence in marketing and communications around the world. Webster's COVID-19 crisis response communications plan won a platinum award and received gold awards for: the Employee Volunteer Grant Recognition Program social media campaign, the print and digital versions of the 2019 Annual Report. The 2019 ESG Report received an honorable mention.

Ragan's PR Daily



Ragan's PR Daily recognized the 2019 RiMaConn Relay Race project with an **honorable mention** in the Event Marketing Campaign category of the 2020 Ragan's PR Daily Awards, a national program celebrating the most successful campaigns, initiatives and teams in the communications, PR and marketing industries. Webster also received a 2020 Honorable Mention in PR Daily's Corporate Social Responsibility Awards for our 2019 ESG Report.

Public Relations Society of America (PRSA)



In 2020, Webster won **five awards** from the Public Relations Society of America Greater Connecticut chapter. The bank earned a gold award for its brand management campaign for the RiMaConn Relay, an environment-focused race along the East Coast Greenway. Webster received three silver awards for: our virtual mentor training partnership with the CT Governor's Prevention Partnership; our Black History Month awareness and observance campaign; and our brand management and reputation work during the pandemic. The 2019 ESG Report won a bronze award.

For more information contact:

Alice Ferreira, SVP, Corporate Communications and Public Affairs
acferreira@websterbank.com
O: 203.578.2610 | websteronline.com

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