

# 2022 Awards and Recognition

## WebsterBank®

Thanks to the dedication, teamwork and commitment to values demonstrated by our colleagues every day, Webster is making meaningful progress toward becoming one of the highest performing commercial banks in the country. Along the way, we are pleased to have been recognized for our overall accomplishments as a bank, as well as for the individual achievements of our colleagues. The recognition we receive builds on our momentum and confidence as we focus on our strategic priorities.

### Forbes America's Best Banks

**Forbes** In February 2022, Forbes recognized Webster Bank (CT) and Sterling National Bank (NY) in its 13th annual ranking of the top 100 largest publicly traded banks and thrifts in the country. Forbes ranks the banks on their growth, credit quality and profitability. Webster also was included in 2019 and 2020 in Forbes' list of 75 of the **World's Best Banks**. Market research firm Statista surveyed more than 40,000 customers around the globe for their opinions on their current and former banking relationships, and the banks were rated on general satisfaction and several key attributes.

### JD Power Ranks Customer Care Center No. 1

Webster's Customer Care Center (C3) was ranked as the No. 1 call center in New England by J.D. Power, the global leader in consumer insights, advisory services and data and analytics. For the first time, the bank also ranked No. 1 in New England for New Account Openings. Webster, which has been ranked No. 1 two out of the last three years, was significantly above the regional average in the call center category.

### Greenwich Coalition Award

Coalition Greenwich named Webster Bank's and Sterling National Bank's Commercial Banking teams as a Greenwich CX Leader in 2021 in the U.S. Commercial Middle Market Banking category. The 2021 Greenwich CX Awards recognize financial services leaders that have excelled in customer satisfaction, customer loyalty and creating an environment that is easy for the customer to do business. According to Greenwich Coalition, "The Greenwich CX Leader Awards recognize banks that accelerated their evolution to meet heightened customer expectations and create new meaningful customer interactions."

### U.S. Banking RepTrak®



Webster Bank was named **No. 2 in the nation** by the 2020 U.S. Banking RepTrak study of 40 commercial banks. Conducted by American Banker and the

Reputation Institute, the annual study measures U.S. consumer perceptions of major bank brands. Banks are graded on multiple dimensions, including governance, citizenship and leadership.

### Small Business Administration (SBA) Top SBA Lender



Webster is consistently recognized as a top SBA lender in the region and in FY2021 Webster is the No. 1 bank in New England in dollar volume of 7(a) and 504 loans, recording \$123.3 million in loan activity according to SBA records. Webster also is listed among the Top 100 Most Active SBA 7(a) Lenders in the country in FY2021. Webster also ranked No. 1 in New England in 2018 and, 2019 in dollar volume of 7(a) loans. During the pandemic, the Bank approved more than 18,000 Paycheck Protection Program loans totaling nearly \$2 billion, which supported more than 110,000 jobs and small business owners throughout the country.



## BISA Diversity, Equity and Inclusion Award

Webster was one of two financial services organizations recognized with BISA's annual Diversity, Equity & Inclusion Award. The award, developed five years ago to recognize the successful diversity efforts of organizations from the financial industry, is presented to member firms that demonstrate outstanding leadership, innovation and results in diversity.

## 2020 Women on Boards

For the second year in a row, 2020 Women on Boards named Webster a "W" Winning Company for its commitment to board diversity. 2020 Women on Boards is a nonprofit education and advocacy campaign committed to raising public awareness about the value of gender-diverse boards with at least 20% women directors, and educating women how to navigate their careers toward serving on boards of directors.

## American Cyber Awards



70th Anniversary 2020

**Aimee Barricelli**, senior vice president, was named 2020 CISO of the Year by the American Cyber Awards. The national awards program reviews the industry, searching for those who are pushing the boundaries in the fight against cybercrime. The CISO of the Year award

honors an exceptional leader who has the attention of his or her board, a record for delivering results and a drive for creating a security culture throughout the company.

## Hartford Business Journal C-Suite Awards



Webster Bank Chairman, President & CEO **John R. Ciulla** was recognized as the top large company CEO in the state in the Hartford Business

Journal (HBJ) C-Suite awards program. The awards honor the top-performing C-level executive in greater Hartford who represent the for-profit, nonprofit and governmental sectors who have contributed to the overall growth of their company or organization and who have shown a commitment to good ethics, effective reporting and involvement in the community.

## WEX Circle of Excellence



HSA Bank was recognized as a 2021 WEX Circle of Excellence company. Chosen annually, Circle of Excellence recognizes partners across a wide spectrum of sectors including fleet, corporate payments, travel, and health. The Circle of Excellence comprises the top echelon of the WEX partner community, which includes large to mid-sized health plans, banks, payroll providers, private exchanges, benefits consultants, and leading third-party administrators and honors their commitment to delivering the WEX benefits platform, which helps more than 34.3 million consumers better manage healthcare expenses across the United States and Canada.

# Individual & Regional Awards

## 2021 Hartford Business Journal Power 50



Chairman, President & CEO **John Ciulla** was named to the HBJ Power 50 for the second year in a row. The list identifies the business and civic leaders whose influence has a

significant impact on the Greater Hartford economy and community. The group was chosen and ranked by HBJ's news team, who selected powerful professionals who also have an out sized impact on the community.

## 2022 Hartford Business Journal Top 25 Women in Business

**Teshia Levy-Grant**, senior vice president, Chief Diversity Officer, is one of the Hartford Business Journal's Top 25 Top Women in Business honorees. Nominated by readers and chosen by a panel of independent judges, their stories of success share a few things in common: strong mentors – men and women—have helped these leaders with workplace challenges, professional development and like-minded camaraderie.

## Global M&A Network – America's Rising Star Dealmakers

**Theresa Baker**, director, Webster's Healthcare Sponsor Finance Group, was named one of **Global M&A Network's 2020 Rising Star Dealmakers**, which recognizes brilliant and exceptional dealmakers from the private equity, M&A and restructuring industries for their talents for closing value creating transactions from throughout North and South America.

## Crain's NY Business Notable Diverse Leaders in Banking and Finance

**Bea Ordonez**, executive vice president, Chief Innovation Officer and **Javier Evans**, executive vice president, Chief Human Resources Officer, have been recognized by Crain's New York Business in their inaugural 2022 Notable Diverse Leaders in Banking and Finance. Ordonez and Evans are part of a group of 52 professionals from the greater New York City area who were chosen for their career accomplishments as well as their broader community involvement as well as being a key player in initiatives to modernize their industry.

## Bank Insurance and Securities Association Rising Star

**Kyle Foito**, vice president, financial consultant with Webster Investments, was named one of 15 Rising Stars for 2022 by the Bank Insurance and Securities Association (BISA). The Rising Star Program is an exclusive BISA-sponsored recognition and leadership development program for young professionals, designed to foster leadership growth and career advancement for diverse individuals through mentoring, networking events and volunteer opportunities.

## BIC Top 30 Program Managers

**John Olerio**, senior vice president, director of Webster Wealth, was recognized as one of the Top 30 Program Managers in the country by Bank Investment Consultant (BIC) for the ninth consecutive year. The list is based on several qualifying criteria, including the number of advisors they oversee and team assets under management.

# Individual & Regional Awards

## Bank Insurance and Securities Association Circle of Excellence

**John Olerio**, senior vice president, director, Webster Investments, is one of four industry leaders inducted into BISA's 2022 Circle of Excellence, the organization's most prestigious award that honors and celebrates extraordinary leaders for their long-term commitment to the profession and association and dedicated service to the industry and to the organization. With over 30 years of industry experience, Olerio has implemented short-term and long-term strategies to help set the directional course for the business line. He oversees a team of financial consultants and financial associates that service the unique financial needs of Webster's clients.

## 2021 Boston Business Journal Top Charitable Contributors



Webster Bank was once again recognized on the 2021 BBJ Top Charitable Contributors list by donating at least \$100,000 in cash contributions to Massachusetts-based charities and social service nonprofits in 2020. Webster has been recognized by BBJ for the past 11 years as a Top Corporate Contributor.

## New Britain Herald's – Best of Poll



New Britain Herald readers chose Webster Bank as "Best Financial Planner" in its 2021 Best Of New Britain Readers Poll. Webster was cited for its financial planning expertise and accessibility of services.

## American Banking Association Foundation Community Commitment Awards



Webster Bank was recognized with an Honorable Mention in the 2021 ABA Foundation Community Commitment Awards in the Financial Education category for its longstanding partnership with Junior Achievement and nonprofit partners to provide financial education and training to under served populations and communities.

Each year, The ABA Foundation's Community Commitment Awards honor banks across the industry that are taking remarkable steps to enhance the quality of life in their communities, promote financial inclusion, and support economic recovery and growth.

## American Banking Association Foundation George Bailey Distinguished Service Awards



**Kathy Luria**, senior vice president, director of Philanthropy and Community Affairs, was named the 2019 recipient of the American Bankers Association

Foundation's George Bailey Distinguished Service Award. The award is given to a non-CEO bank employee who demonstrates outstanding initiative, commitment to their customers and community, and the ability to inspire others.

## NIRI 30 Under 40



**Kristen Manginelli**, Director of Investor Relations, was named to the National Investor Relations Institute's 2021 class of "30 Under 40", which honors the most talented young

individuals in the investor relations community. The annual program recognizes young professionals who have made noticeable contributions to their companies, NIRI chapters and the capital markets. The honorees were selected by a committee of NIRI Fellows. Kristen joined Webster in 2009 and has served in several areas of the company, including strategic planning, government and institutional banking and accounting. Most recently, she was senior vice president, director of marketing.

## Keith Bernier HBJ 40 Under 40



**Keith Bernier**, senior vice president, District Executive, Midwest Connecticut District, was named to the 2021 Hartford Business Journal's 40 Under 40 list, the

Hartford region's list of top young professionals recognized as leaders in their industries and who are up-and-coming young leaders in their respective organizations. Keith, who joined Webster over 18 years ago as a part-time teller, was chosen from more than 160 nominees for the Hartford Business Journal's "40 Under Forty" list.

## Financial Times FT 401 Top Retirement Advisors

The **Financial Times** named Webster Investments **Bert Entwhistle**, senior vice president, retirement plan advisor to the FT401, its annual list of the nation's top retirement plan advisors. This is the sixth annual FT 401 list, produced independently by the Financial Times in collaboration with Ignites Research, and represents advisers from 40 states and Washington, D.C.

## Five Star Wealth Manager – 9 Consecutive Years

**Chris Perry**, senior vice president and senior managing director for Webster Wealth Advisors, was recognized as a Five Star Wealth Manager in Connecticut for the ninth consecutive year. The Five Star Program is one of the largest and most widely published financial services award programs in North America. Wealth managers who achieve the honor are evaluated against a 10-point list of objective criteria associated with providing quality services to clients, such as credentials, experience, and assets under management, among other factors.

# Creative Awards

## PRWeek – Best In-house PR Team



The Webster Corporate Communications team was named the Best In-house PR Team in the 2021 PRWeek US Awards besting teams from national brands including Ford Motor Company, PepsiCo, PwC and T-Mobile. In its 22nd year, the PRWeek Awards is one of the industry's highest accolades, a symbol

of excellence and leadership. It celebrates the best of the corporate, agency, nonprofit and education teams and the work they produce.

## AVA Digital Awards



Webster won four awards in the 2022 AVA Digital Awards, an international competition that recognizes excellence

by creative professionals responsible for the planning, concept, direction, design, and production of digital communication. Awards included: Two Platinum awards for the 2020 ESG Report – all digital publications and the 2021 Cybersecurity Month Campaign – “If You Collect, You Must Protect It”, and two Gold awards for the 2021 Volunteer Recognition Grant Program – social media campaign (multiple platforms) and 2021 Showcasing Diversity – social media campaign (multiple platforms).

## PRNews CSR & Nonprofit Awards



Webster's Volunteer Grant social media campaign won top honors in the social media category in the 2020 PR News

CSR & Diversity Awards. The 2019 ESG Report received an honorable mention in the Annual Publication category and Webster's Employee Volunteer Program was a finalist in the employee volunteer category. The CSR Awards showcase innovative examples of organizations giving back to communities via corporate social responsibility.

## DotComm Awards



Webster won two top honors from the 2021 DotComm Awards, an international competition honoring excellence in web

creativity and digital communication. The 2020 Environmental, Social and Governance (ESG) Report won a platinum award in the all-digital publication category and “It Happens in a Minute” the 2020 Cybersecurity Month Campaign won a gold award in the social media campaign category. Webster's 2020 Annual Report was recognized with an Honorable Mention.

## HERMES Creative Awards



Webster's 2021 HSA Bank Health & Wealth Index Report<sup>SM</sup>, the 2021 Environmental,

Social and Governance (ESG) Report and the 2021 Webster Diversity Showcase social media campaign won Platinum and the “Do Your Part, Be Cybersmart” Cybersecurity Month social media campaign won Gold Awards in the 2022 HERMES Creative Awards, an international competition recognizing outstanding work in traditional and emerging media.

## Telly Awards



Webster was recognized with two awards in the 2021 Telly Awards competition, the world's largest for video and television content across all screens. Winners are chosen

from more than 12,000 entries from 50 states and five continents by a council of over 200 leading experts in entertainment, publishing, advertising and emerging technology. Webster won a Gold Telly for “The Moment: Johnson Security” in the Financial Services/Banking category and a Silver Telly in Branding for the Brand Guide Animation.

## MarCom Awards



Webster won five top honors in the 2021 MarComm Awards, a leading international competition recognizing excellence in marketing and communications around the world. Webster's 2020 Environmental,

Social & Governance (ESG) Report won a Platinum for writing and two Gold awards for digital publications and design. The 2020 Annual Report also won a Gold for annual reports. Webster also received a Gold for its social media campaign spotlighting minority-owned and diversity-owned businesses and the contributions they make to their communities.

## Ragan's PR Daily



Ragan's PR Daily recognized the 2019 RiMaConn Relay Race project with an **honorable mention** in the Event Marketing Campaign category of the 2020 Ragan's PR Daily Awards, a national program celebrating the most successful campaigns, initiatives and teams in the communications,

PR and marketing industries. Webster also received a 2020 Honorable Mention in PR Daily's Corporate Social Responsibility Awards for our 2019 ESG Report.

## PRSA-CT Mercury Awards

Webster won three awards in the 2021 PRSA-CT Mercury Awards competition, which recognizes the talents and accomplishments of communications professionals throughout Connecticut. Webster won three Silver Awards: for its social media campaign spotlighting diversity in minority-owned businesses and the contributions they make in their communities; the 2020 Webster Financial Corporation Annual Report for annual publications and the 2020 Environmental, Social & Governance (ESG) Report in digital publications.

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